



June 29, 2010

To Our Valued and Loyal Customers:

As of June 22, 2010 Spartan Motors, the parent company of Road Rescue announced they will exit or sell its operation of Road Rescue. Spartan will stand behind the Road Rescue warranty on vehicles built in the past and the ones that are currently in production. Read the full Spartan release at: www.nervinc.com/news.

While NERV has had a very long and strong relationship with Road Rescue, we have diversified our product line over the past few years, and continue to do so. NERV proudly serves all of NYS with the following product lines: Road Rescue, Demers Ambulances, Wheeled Coach Industries, Hackney Rescue Line, and we are pleased to announce our appointment as a Braun dealer as of June 25, 2010. NERV will continue in the future to always search out the best emergency vehicle products along with the best technology and people to serve you. Along with our product lines, we offer a full service department, and an extensive parts department. Watch for our new online parts function at www.nervinc.com/parts coming within the next few weeks! Don't forget to check out our sister company, Bob's Signs at: www.bobssigns.com.

NERV intends to stand by our family of customers, as we always have. If you have any questions, concerns, or if there is anything that we can help with - please do not hesitate to call anyone at NERV at: 1-800-553-6094.

Thank You for your past patronage! We look forward to continuing to serve your needs in the future...

A handwritten signature in black ink, appearing to read "Bob Barnes".

Bob Barnes
Partner
North Eastern Rescue Vehicles, Inc.

A handwritten signature in black ink, appearing to read "Bob Reilly".

Bob Reilly
Partner
North Eastern Rescue Vehicles, Inc.